



Dear Palm View Golf Course Patrons,

The health and well-being of our patrons and staff are of the utmost importance to us; like you, we are monitoring the ever-changing situation surrounding COVID-19 daily. To protect our patrons and staff, and help slow the spread of Corona virus, the following **MANDATORY SAFEGUARDS** have been established and will be strictly enforced. **INDIVIDUALS IN VIOLATION OF THESE MANDATORY SAFEGUARDS WILL BE BANNED from using the Palm View Golf Course facilities a minimum of 30 days.**

### **GENERAL SAFEGUARDS**

- **Staff and patrons must adhere to the 6-foot social distancing rule in all areas of the Golf Course at all times**
- Gatherings of any size and in any area of the golf course are prohibited
- Golf Course staff will continue cleaning facilities more diligently and with increased frequency
- Staff members are required to wear face coverings when interacting with customers or other staff members
- We encourage all our employees and patrons to wash their hands frequently, avoid touching their face and observe proper hygiene
- High contact areas such as entrance doors, check-in counters, restroom doors, faucets and flushers will be cleaned frequently

### **BEFORE BOOKING A TEE TIME**

**Please note that:**

- there is no drinking water on the course
- **customers can only arrive at the Golf Course and register in the Golf Shop 20 minutes prior to their starting time**
- **customers must leave the premises immediately after the round; socializing in any area of the Golf Course, including the parking lots and even for minimal time, is strictly prohibited**
- Maximum players per group is 4
- Ball washers are covered and out of service
- Bunker rakes and self-service water dispensers have been removed and are not available
- The air hose for cleaning shoes and other equipment before & after the round is not available
- **While on the course, CUSTOMERS MUST:**
  - **always adhere to the 6-foot social distancing rule**
  - play with the flagsticks "in" and must not touch the flagstick; holes have been modified for the golfer to play without the need to touch the flagstick
  - wash their hands as frequently as possible and avoid touching their face
  - avoid the traditional handshake at the completion of the round

### **TO BOOK A TEE TIME**

- Pre-payment is highly encouraged
- Tee Times may be booked and paid Online at [www.palmviewgolf.com](http://www.palmviewgolf.com) or by calling the golf shop at 956-681-3444
- **Access to the Golf Shop will be only for customers unable to pay their fees Online or for merchandise purchases; only 3 customers will be allowed in the Golf Shop at the same time**
- When paying with a credit card, customers will be asked to swipe their own card
- There will be NO REFUNDS issued for "no shows" or cancellations

- Scorecards or pencils will be provided only upon request

## **CLUBHOUSE**

- Only the main entrance doors and doors to the restrooms are closed; all other doors are open to avoid unnecessary contact
- **Customers must wear a face covering for Clubhouse access**
- A Plexiglass sheet is installed at the Golf Shop Counter to protect customers and staff; sanitizer gel is also available

## **GOLF PLAY**

- **Only one (1) group at a time is allowed at the starting tee, one (1) by the practice putting green and one (1) at the cart stage area**

## **GOLF CARTS**

- The Golf Course has a total of 70 golf carts; **carts will be issued based on “tee times”** and golfers are advised to plan their round accordingly to avoid having to wait for a cart on busy days
- Until further notice, **Golfers using golf carts may ride alone** and no extra fees will apply
- Staff will clean and sanitize high contact points on our golf carts before and after each use (steering wheels, seats, side hand-rails and bag straps)
- Carts will be issued only 20 minutes prior to tee time and may be taken to the parking lot **ONLY** for “club loading” purposes
- **At the completion of the round**, Carts may be taken to the parking lot **ONLY** for “club unloading” purposes and must be returned to the cart stage area immediately after
- Unless using the Dining Room, **please head to your vehicle immediately after returning your cart** and do not gather or socialize in the parking lot or any other area of the golf course even for minimal time; **socializing on the Golf Course premises is strictly prohibited**
- Golfers purchasing driving range balls prior to their round for warm up purposes may get a cart more than 20 minutes before their tee time

## **DINING ROOM**

- **“Dine-in” Food and Beverage service is now available for up to 34 customers at one time**; curbside and carry-out service is also available
- Customers **MUST NOT MOVE TABLES OR CHAIRS FROM THEIR PRE-SET SOCIALLY DISTANCED POSITION**
- Maximum number of individuals per table is 4
- **Customers must wash or sanitize hands upon entering and exiting the Dining Room and when interacting with employees, other customers, or items in the restaurant**
- For orders, only 2 customers will be allowed to line up at the same time
- A Plexiglass is installed at the Counter to protect customers & staff; **sanitizer gel is available**
- The Beverage Cart will operate as usual but with the following precautions:
  - operator will always wear mask and gloves
  - operator will always adhere to the 6-foot social distancing guideline

Help us protect our patrons, our staff and slow the spread of Corona virus. Please adhere to all **MANDATORY SAFEGUARDS** and note **INDIVIDUALS IN VIOLATION WILL BE BANNED from using the Palm View Golf Course facilities a minimum of 30 days.**

**WE LOOK FORWARD TO SEEING YOU ON THE COURSE SOON!  
THANK YOU!!!**